

Utilities

The Village of Stratton provides electric, water, sewer, and trash services to our residents. To start, stop, transfer or suspend utility services come into the Village Office to fill out the proper form or submit the form online with the proper supporting documents and payment. Any property temporarily disconnecting utilities for electric, water, sewer and trash shall pay a \$30 per month per property standby fee. To reconnect services that were turned off by customer request the customer must pay a \$20 reconnect fee.

(Utility Application) (Stop/Reconnect Service)

Late Charge on utility bills is 10% if not paid by the 10th of the month.

Standby Fees: Any property temporarily disconnecting utilities for Electric, Water, Trash and sewer shall be \$30.00 per month per property.

Reconnect Fee: Lack of Payment (no payment by 9:00am on the 1st business day of the following month that the bill was due): Electric- \$30.00 Water- \$30.00
By Request: \$20.00 whether for one or multiple services

Tap Fees: Water \$75.00 Sewer \$75.00

Water Rates: \$32.75 service fee plus
0-50,000 gallons at \$2.90 per 1000 gallons used
50,000 gallons and up \$.85 per 1000 gallons used

Sewer Rates: Residential- \$16.50 flat charge
Commercial- \$10.75 service charge plus
\$1.40 per 1000 gallons based on water used

Trash: Residential- \$18.00
Commercial- 2 yard- \$25.00
3 yard- \$40.00
Temporary Service- Dumpsters may be rented for seven days at a rate of \$20.00 for setting fee and \$20 per dump tipping fee. Any need past the seven days will be charged at a rate of \$3.50 per day plus any associated tipping fees.

Security Light: \$5.00 flat charge

Electrical: Customer Charge \$9.00
Minimum monthly usage charge \$5.50
Plus usage fee subject to summer/winter rates/Single Phase/Three Phase

Your trash is to be placed in the dumpsters or totes provided and owned by Stratton. Totes must be placed on the curb on Wednesday mornings by 8:00 am with the bar towards the street. No yard waste, garden waste, dirt, tree limbs, tires, construction waste, ashes, dead animals, or hazardous, corrosive, or toxic waste will be hauled. There is a tree and grass dump on County Avenue north of town where yard waste can be disposed; keys can be checked out for those

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within the Village limits for three hours with a \$20.00 deposit at the Village office. For tree and yard waste outside the Village limits, there will be a \$20.00 fee per load. White good may be dumped for a \$10.00 per item fee, whether it is from in or out of Village limits.

[\(Tree Dump Rules\)](#)

The Village employees read utility meters around the 17th of each month. The billings are mailed out on the first day of the month. Utility bills are due by 9:00 am the tenth of the month. All bills paid after the tenth will have to pay a ten percent (10%) penalty. All bills must be paid by 9:00 am on the first business day of the following month that the bill was due. Any bills unpaid will have services disconnected until that bill is paid plus a \$30 electric and \$30 water reconnect fee.

Payments may be paid by the following methods:

- At the Village office, which is open Monday through Friday from 9:00 am to 12:00 pm and from 1:00 pm to 5:00 pm. During non-business hours you may leave payments in the drop box located by the office door.
- Mail payments to PO Box 332.
- Online portal through this website using a debit or credit card.
- Automatic electronic payments from your financial institution. If you would like to sign up for the automatic payments, you can come into the Village Office or print the authorization form and return.

[\(ACH Form\)](#)

The Village of Stratton requires that every utility customer at every location pay a deposit upon opening or re-establishing an account with the Village to guarantee payment on the account for services rendered. There will be a \$350.00 deposit for account holders who are tenants. \$100 deposit for account holders who are property owners of the land. A customer pays the deposit with the express understanding and agreement that the Village may apply all or any part of the deposit towards any arrearage on the account in satisfaction of the amount owed. Deposits are refunded to the customer under two circumstances:

- 1) The Village will refund the deposit to customer provided that the customer has received continuous service and not been delinquent with payment, had a returned check, been disconnected, tampered with the meter or used service in a fraudulent or unauthorized manner for the preceding 24 months.
- 2) Upon closing an account the Village will refund the deposit less any amount owed to the Village. The refund is paid by check and is typically mailed within four (4) to six (6) weeks of the final meter reading on the account. The customer is responsible for providing a forwarding address to the Village.

If you have any further questions please call the Village Office during normal business hours at 308-276-2184 or the Village Superintendent at 308-340-0149.